



FANSHAWE

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What is Myapps?

- Myapps is a software portal that provides access to software titles you need to be successful in your program. It saves time and eliminates the need to install the software on your computer.



Windows PC's will need to meet the minimum requirements of the software in order for software to run properly. This information can be found under the "[More Info](#)" section of the document.

Let's Get Started

Where to Find Myapps?

- The Myapps Portal can be found at <https://myapps.fanshawec.ca>

First Time Login & Installation

First you will need to log in to the MyApps Portal

Select "Log in here with username@fanshawec.ca"



Sign in via...



Log in here with
username@fanshawec.ca

Here you will login using your FOL Username along with "@Fanshawec.ca" (folusername@fanshawec.ca) > Click "NEXT" & enter the Password associated with your e-mail address, then click "Sign In"



**This is the same username and password as your Fanshawe Online & WebAdvisor*



Sign in

Email, phone, or Skype

No account? [Create one!](#)

[Can't access your account?](#)

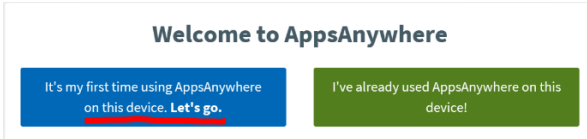
[Sign-in options](#)

Back

Next

Upon your first login, you will be presented with a “Welcome” screen.

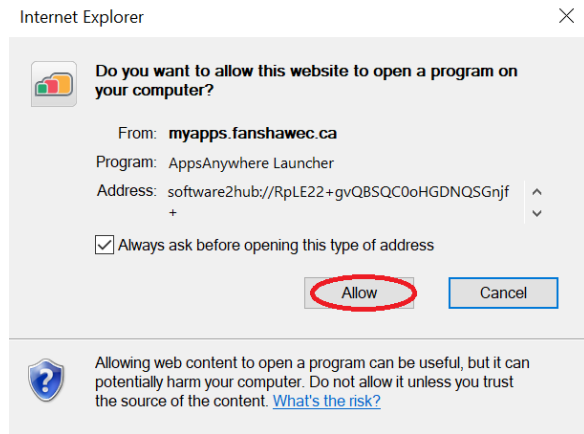
Since its your “first time using MyApps on this device”, lets select the “LETS GO” option



You will be prompted with a request to allow the website MyApps.Fanshawec.ca to open a program on your computer.

Clicking “Allow” will let you proceed to an installation window.

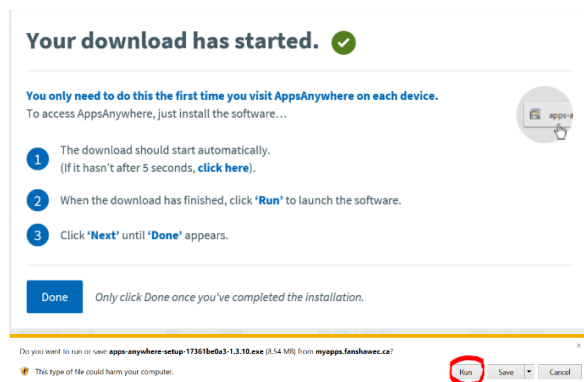
**This will only need to be done once, per device*



A small window should appear at the bottom of your screen asking you to “Run”, “Save” or “Cancel”.

To continue, we will need to click the “Run” option.

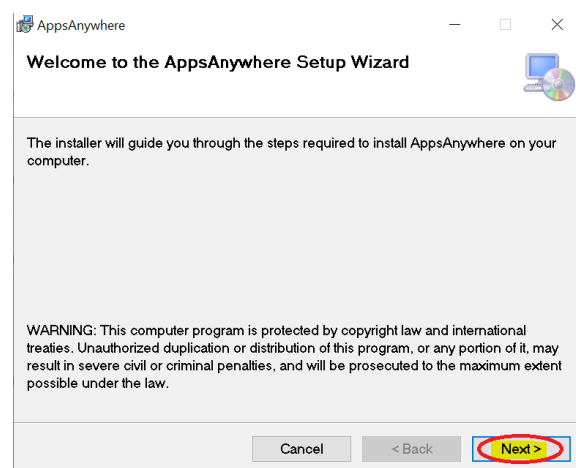
**Please don't click the “Done” button. We'll come back to that shortly.*



The MyApps Setup Wizard window should appear on screen.

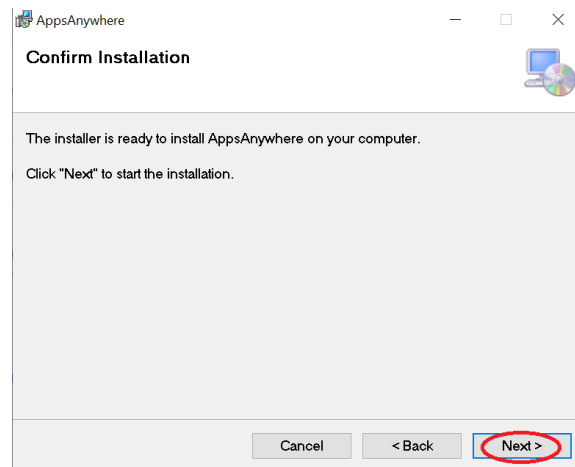
There is no need to complicate things, we will be using the Default settings of the installation wizard.

Please click “Next”

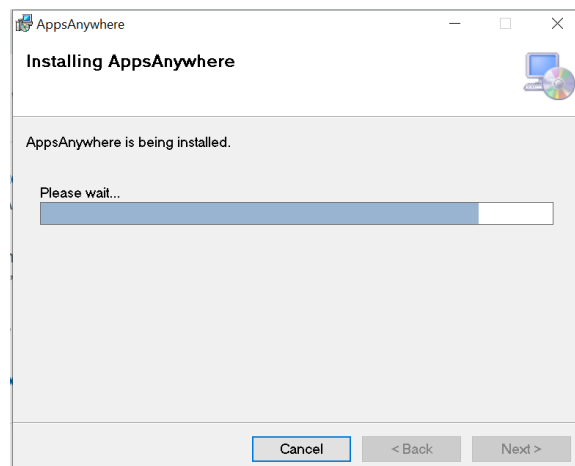


Here is a prompt to start the installation

Lets continue by clicking "Next"

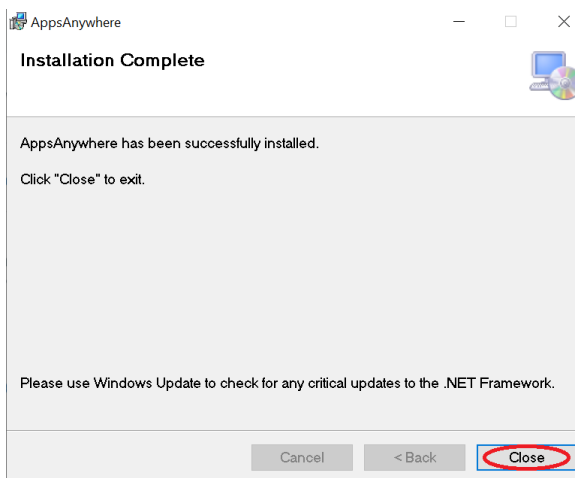



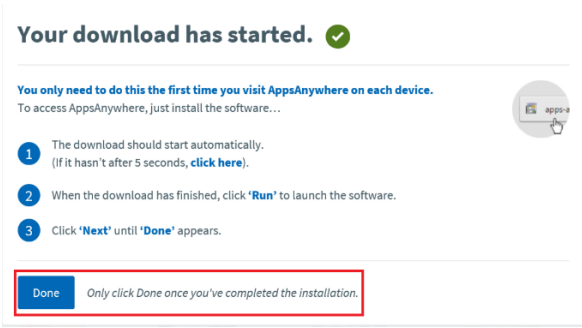
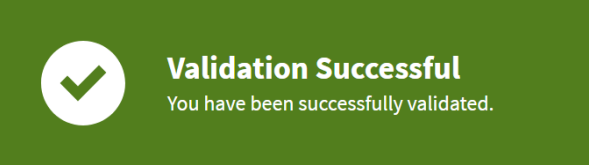
A quick progress / installation bar should appear and disappear within moments



The installation has completed.

Click "Close"



<p>Here is where we'll be getting things ready for you, like the CloudPaging Player, which is required to Run whichever App you choose from our catalogue</p>	
<p>We're back to the "Your download has started" window.</p> <p>We can now click the "Done" button</p>	
<p>We should be redirected to the MyApps Portal where you should find that you've been "successfully validated"</p> <p>Congratulations.</p>	

In the next section, we'll walk you through Launching an App from the Fanshawe Myapps Portal

How to Launch an App

The method used to deliver an app to you is known as “Cloudpaging”. Using this method allows you to run almost any application on your device that you meet the system requirements for.



Think of this similar, but not exactly, like a streaming service you may already use. Once the application is launched, or in the case of a streaming service – the movie is starting, the application will “buffer”, or what we call “Prefetching”, then loads and runs as if it were installed directly onto your device.

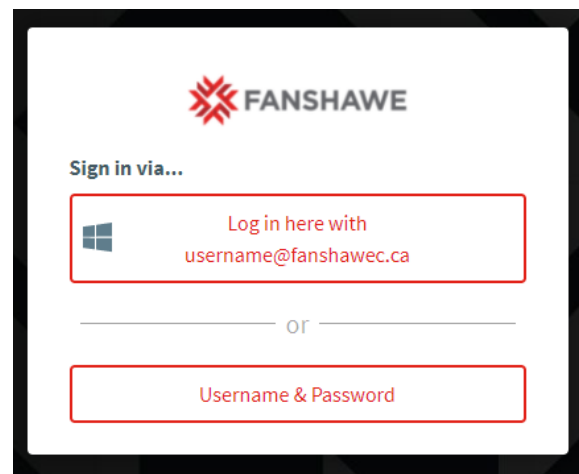
Launching App's

In order to launch an app from the Fanshawe MyApps Portal, we'll need to sign in.

<https://myapps.fanshawec.ca>

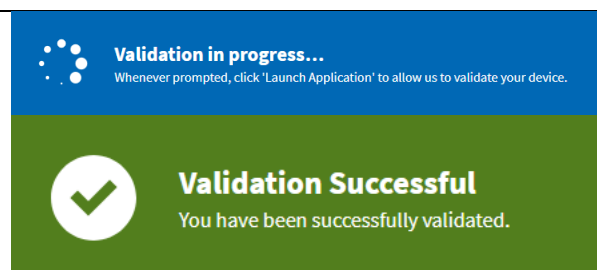
Click the “Log in here with username@fanshawec.ca” option, then enter your Fanshawe Online username and password.

**This is the same username & password as your FOL & WebAdvisor log in, with @Fanshawec.ca after the username.*



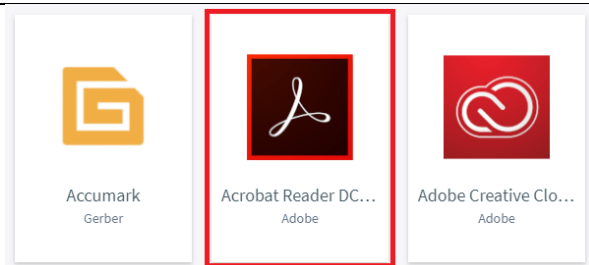
Once you log in, at the top of the page you will see a “Validation in Progress” notification appear.

This notification should change after a few moments to a “Validation Successful”, which acknowledges that you and your device are authorized to use our software portal.



In our example, we'll be selecting “Acrobat Reader DC 2020” to demonstrate how to launch an app.

When moving your mouse / cursor over any app, you will be provided two options, as shown below

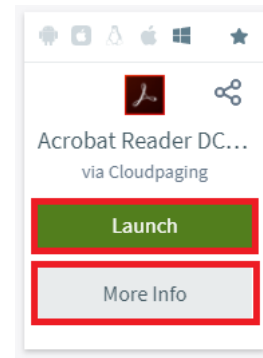


Launch – the “Launch” button will do just that, launch the application.

More Info – this button will provide additional information regarding the application you want to launch

* Click this [Hyperlink](#) or the words “[More info](#)” to jump to the “More Info” section.

Otherwise, please continue on



Upon launching an app you will be shown a “Apps Anywhere” splash screen indicating that the application is being launched.

The “Cloudpaging Player” is what allows the virtualized software you’ve chosen to run on your device. This player is required to use Myapps.

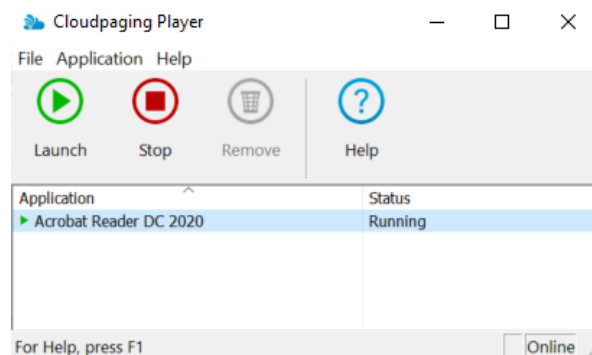
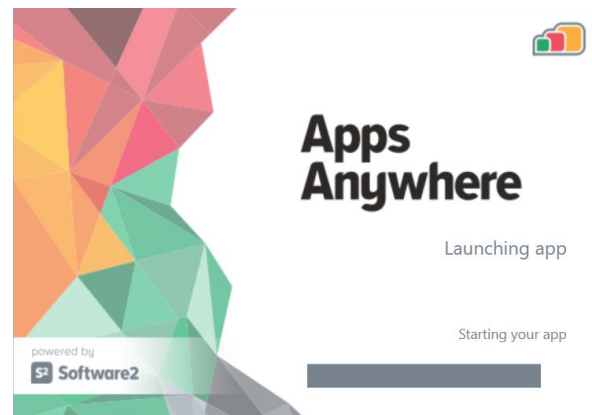
In most instances, after a thirty seconds to several minutes, the application you’ve chosen will load on your computer. In the rare instances the application doesn’t start on its own, you will notice in the player window the application name and “Status” of the application.

Status:

Prefetching – the Cloudpager is continuing to receive (buffer) information from our cloud.

Ready – The application is ready to be used. Clicking the “Launch” button will open the app

Running – The app has been launched and running.



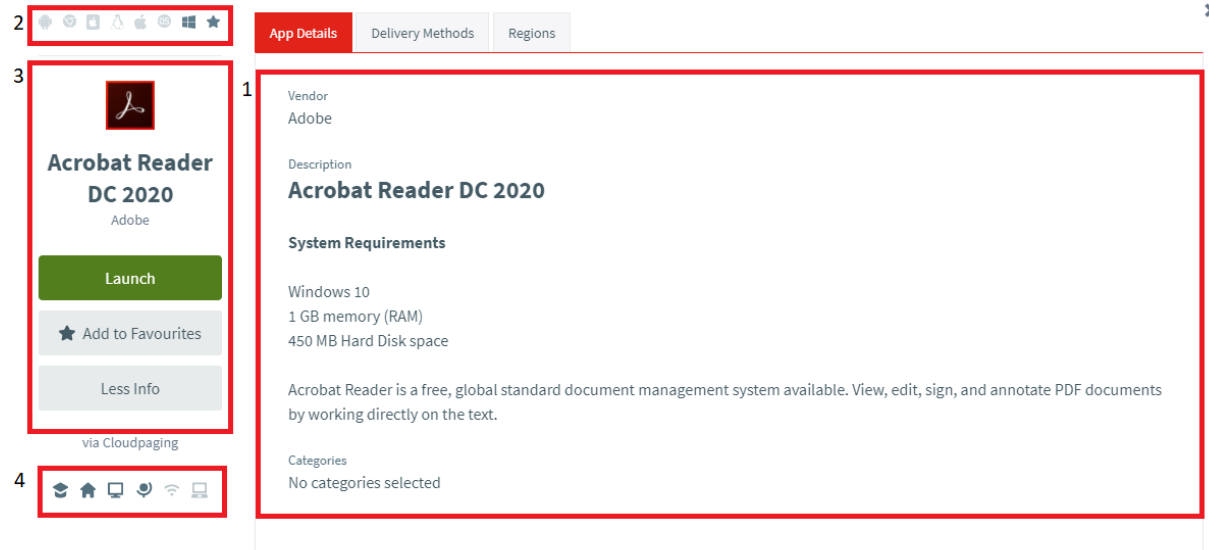
Apps can take seconds to several minutes to load / fetch information from our Cloud

This time may also be increased based on speed of internet connectivity

To skip the “MORE INFO” section, click [HERE](#)

Launching App's – More Info

In this section, we'll break down the More Information page in further detail.



Section 1

This section provides information on the system requirements to run the application, which your device needs to meet.

Also, you will be given a brief description of the application.

Vendor
Adobe

Description
Acrobat Reader DC 2020

System Requirements

Windows 10
1 GB memory (RAM)
450 MB Hard Disk space

Acrobat Reader is a free, global standard document management system available. View, edit, sign, and annotate PDF documents by working directly on the text.

Categories
No categories selected

Section 2



This section relates to the Operating System (OS) that the application will work on. If the application runs on a specific OS, Section 2 will have the OS Logo highlighted. Below is the list of OS's represented (from left to right):

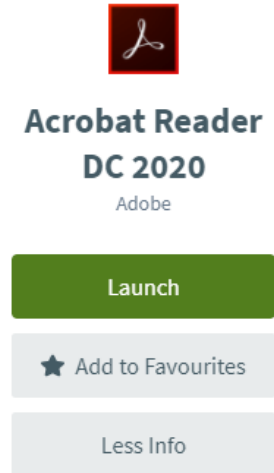
Android	Chrome OS	iOS (Mobile)	Linux
Mac OS	"Other" OS	Windows	"Favourite" (Ref: Section 3)

Section 3

First, we have a Launch button that will launch the application we're reading More Info about.

Second, there is the "Add to Favourites" button. Clicking this option will highlight the **Star** icon **gold** and denote the application as a "Favourite" of yours. You will be able to find these apps in the "Favourites" tab, along the top of your window, for quick access next time you want to use it.

The last button "Less Info" available in this section will close the "More Info" section and take you back to the home screen.



Section 4



These icons represent what "limitations" or "restrictions" that may be imposed on the application. For example, some applications require being connected to the internet for them to be used or there are restrictions to which regions of the world where an application can be used.

From top left to bottom right, here is what the icons mean:

<p><u>Any Domain:</u> If highlighted, this indicates the app can be used with almost any internet connection / provider.</p>	<p><u>Allowed Off-Site:</u> In this case, the app can be used away from your Campus.</p>	<p><u>User Owned Device:</u> If highlighted, the app can be used on any personal computer. It is not limited to just College computers.</p>
<p><u>Region:</u> This indicates that the app can be used in any region</p>	<p><u>Online/Offline:</u> In this case, the app is not available for use offline. An internet connection is required.</p>	<p><u>Any Device Allowed:</u> If this were highlighted, this would indicate that the app of choice can be used on any device, regardless of OS.</p>

How to Launch & Stop Applications from Running

In the majority of cases, upon launching the application of your choice, the application will launch / start on its own. In the cases when this doesn't automatically happen, this section will show you how to launch the app yourself, as well as how to stop / exit the application from running.

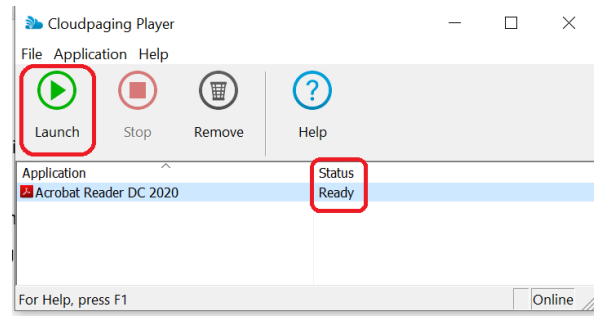
Launching Application

During the instances where your chosen app doesn't open automatically, the Cloudpaging window will show several radial buttons, "Launch", "Stop" & "Remove".

If the STATUS of the application shows "Ready", go ahead and click the **GREEN** "Launch" button.

If the "Launch" button doesn't launch the app, the app may be available to click on under the START button. You can start the application there just like any other app previously installed.

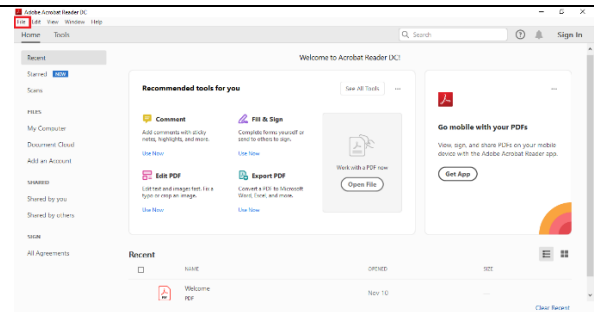
*Note the app may only be available under START when the Cloudpaging Player status reads "Ready"



Exiting / Stopping Application from Running

We've started with the previous app we learned with, Adobe Acrobat Reader DC. The image to the right shows that the app has been launched / opened.

There are a couple of different ways to close, exit or stop an application from running.

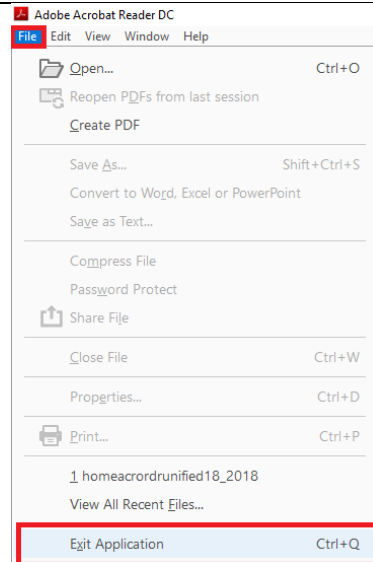


The first way, and preferred way from our developers, exiting the app from within the app itself, as you would any software you already have installed on your device.

Click FILE > Exit (or Exit Application in this example)



The shortcut combination of keys ALT + F4 will often times close an application as well

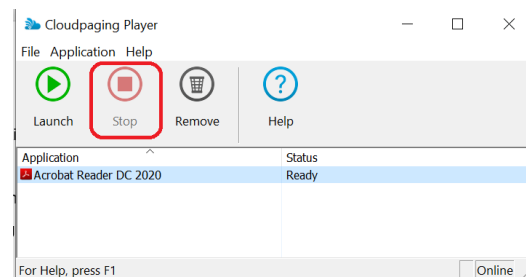
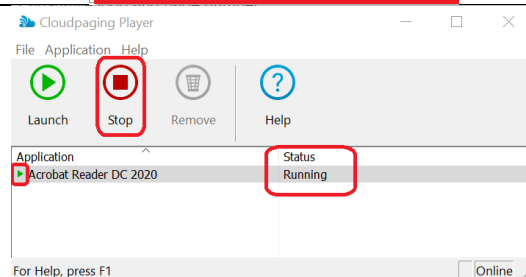


The second alternative way to close an application would be through the Cloudpager window.

There is a STOP button located at the middle, top of the Cloudpager window. This icon will be bolded **RED** if an app is currently running.

If an app is in the "Ready" state, the STOP won't be "clickable".

There is also a **GREEN "Launch" icon next to the applications name, indicating its running..*



Remove Application from Cloudpaging Player

When you are finished working with an app, or possibly an app was launched accidentally, the app can be removed from the Cloudpaging Player by simply ensuring the STATUS of the app is set to "Ready". If it is still "Running", click the **RED** "Stop" button.

When the STATUS is "Ready", click the **GREY** Remove button that looks like a trash can.

This will bring up a dialogue box asking for you to confirm that you want to continue removing the application from your Cloudplayer.

Click "Yes" if you'd like to remove the app

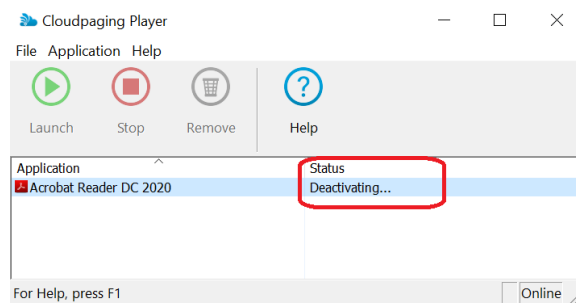
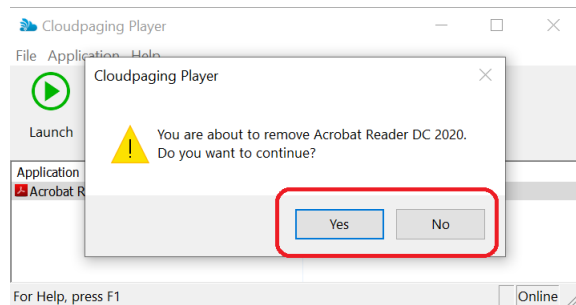
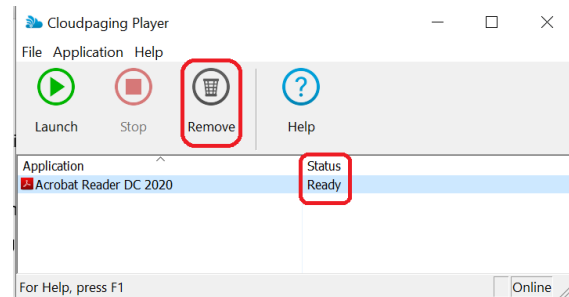
Click "No" if you would like to leave the app in your player for a later use.

During the removal process, which should only take a few seconds you will quickly see the status of the app change from "Ready" to "Deactivating..."

This is quickly deactivating the application to free up what resources that may have been used on your device.

Once this is completed, the app will disappear from your Cloudpaging Player.

**The apps can be added or removed at your leisure.*

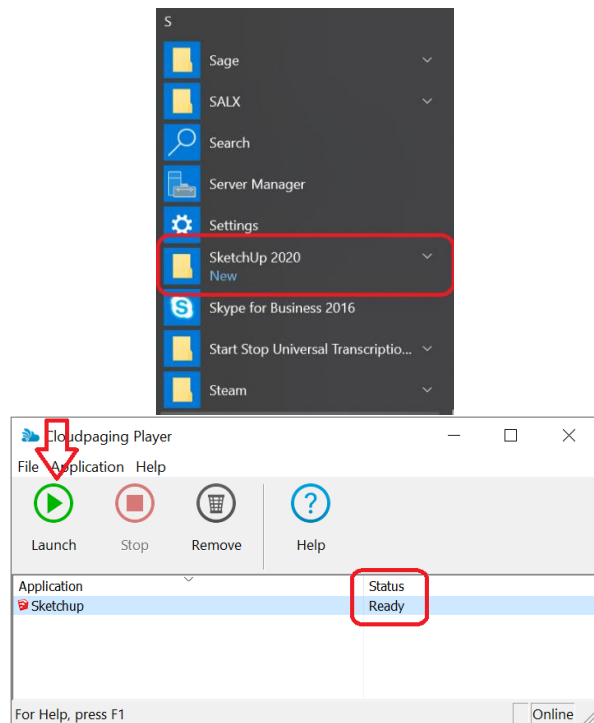


Troubleshooting

App Won't Launch Automatically

There are occasions when apps, or other tools associated with the app launched, won't launch automatically. In these cases, simply click on your START button and scroll through your apps until you find the app you want launched. Or, click the "Launch" button on our Player.

You will need to ensure that the app launched through your Cloudpaging Player STATUS is "Ready" prior to searching your START menu.

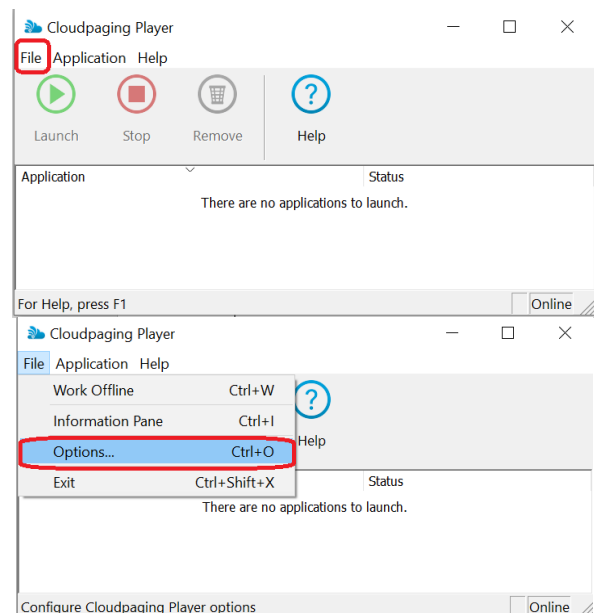


Clearing Cloudpaging Player Cache

If an app isn't launching as it should, either through the Player or START menu, clearing your Players Cache can make all the difference.

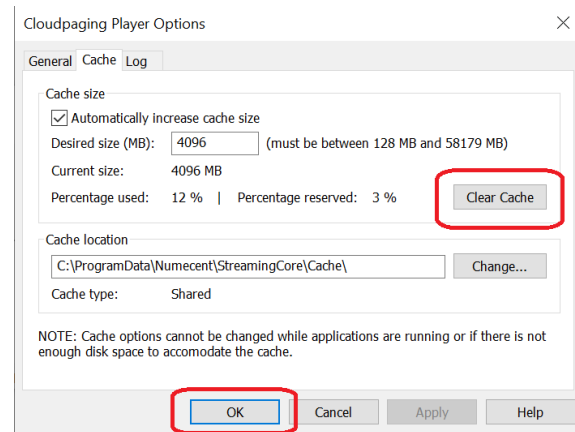
*Clearing your cache can also free up your devices resources that may have been allocated / set aside for apps to run.

First, from your Cloudpaging Player, click on "File" > select "Options"



Click on the Cache Tab, then click the “Clear Cache” button.

Once you’re done here, click the “OK” button and proceed as you were.



App Availability on Myapps

Due to some restrictions with certain software applications, at this time, we are unable to virtualize all applications
