

# VPN CONNECTION INSTALL GUIDE

QUICK REFERENCE GUIDE FOR MACOS & WINDOWS VERSION 1.5

**GlobalProtect** is a next generation VPN solution for Windows & MacOS. Globalprotect focuses on security by mitigating the risk of security incidents and loss from compromised devices.



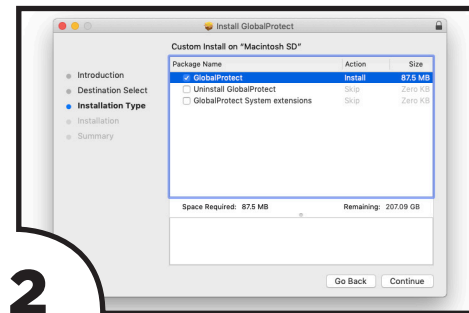
1

## Download VPN Agent

- **Launch** a web browser and navigate to: <https://vpnservice.fanshawec.ca>
- **Login** with SSO.
- **Download** the required agent for your system.

Windows

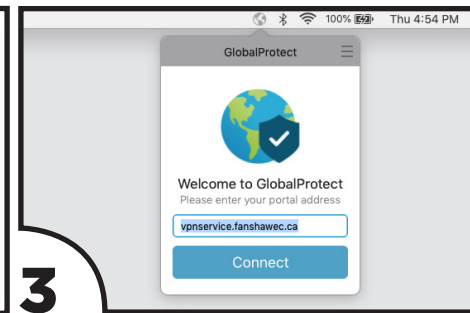
MacOS



2

## Install VPN Agent

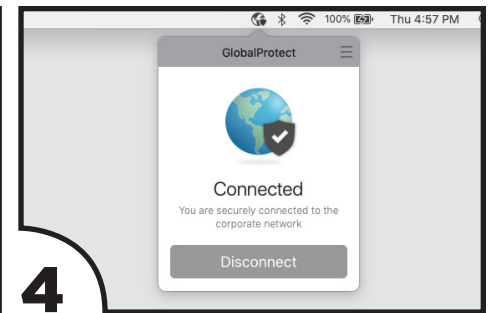
- **Run** the **.dmg** file and continue through the install process.



3

## Configure Portal Address

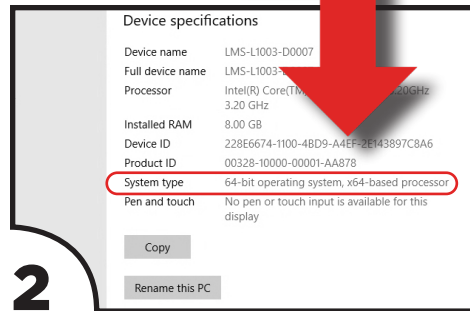
- After installation, a **GlobalProtect icon** will be placed in the **menu bar**.
- **Configure** the portal address to: [vpnservice.fanshawec.ca](https://vpnservice.fanshawec.ca)
- **Click** **Connect**.
- **Login** with SSO.



4

## Connect & Disconnect

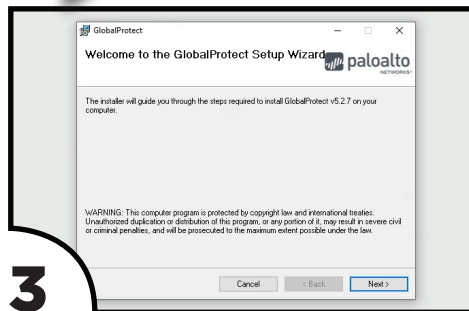
- Congratulations, you are now securely **connected** to the network.
- Click **Disconnect** to close VPN connection.



2

## Determine System Type

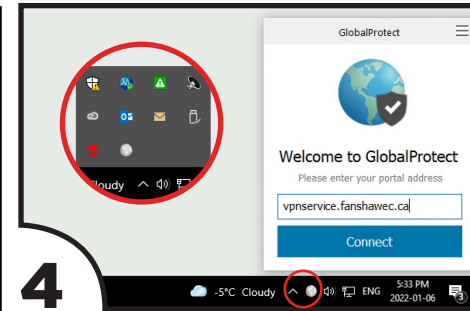
- To determine whether you need a **32** or **64-bit** agent click: **Start, Settings, System, About**.
- **System type** will be listed under device specifications.



3

## Install VPN Agent

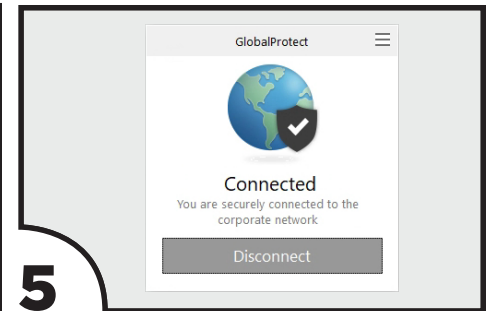
- **Run** the **.msi** file and continue through the install process.



4

## Configure Portal Address

- After installation, a **GlobalProtect icon** will be placed in the **system tray**.
- **Configure** the portal address to: [vpnservice.fanshawec.ca](https://vpnservice.fanshawec.ca)
- **Click** **Connect**.
- **Login** with SSO.



5

## Connect & Disconnect

- Congratulations, you are now securely **connected** to the network.
- Click **Disconnect** to close VPN connection.